# WHAT WE ARE DOING TO KEEP VISITORS AND OUR COLLEAGUES SAFE



In line with the guidelines announced by the government, we've taken steps to reopen Thruxton. A robust plan has been completed including a COVID-19 risk assessment and additional measures have been put in place to ensure the safety of our guests and colleagues while at Thruxton.

#### **KEY INFORMATION**

- We have carried out a COVID-19 risk assessment
- We have additional cleaning, handwashing, hand sanitising and hygiene procedures in place
- We have taken all reasonable steps to ensure government guidance on social distancing is maintained

We will be taking extensive measures to ensure the health and wellbeing of our guests and colleagues throughout the venue by implementing strict social distancing and other preventative measures in our facilities to ensure we can operate safely. This will include clear signage and enhanced cleaning procedures.

In addition to this, we have sourced and invested in hand sanitiser stations, anti-viral surface cleaning products and protective safety screens where appropriate.

We do however rely heavily on the cooperation of our visitors to comply with the latest government guidance and best practice to ensure a safe venue for all.

IN LINE WITH GOVERNMENT GUIDANCE, IF YOU ARE DISPLAYING ANY SYMPTOMS WHATSOEVER

(new/persistent/continuous cough, fever and loss or change to your sense of smell/taste)

### YOU SHOULD NOT ATTEND THRUXTON UNDER ANY CIRCUMSTANCES.

#### **Tickets Sales**

All tickets must be purchased online in advance to guarantee admission. Please email <u>info@barc.net</u> if you are unable to purchase tickets online. Tickets will be available to collect when you arrive at Thruxton from the ticket hut (A1) in the main car park.

Season pass holders and resident pass holders are not required to confirm their attendance in advance. Please present your passes on arrival at Thruxton

#### Grandstand Seating

For this event the Grandstands will be closed.

#### Paddock Access

The governing bodies of motorsport in this country (Motorsport UK, the ACU and MCRCB) require all working areas of a race meeting to be closed to the general public. Access to the paddock will only be available for competitors and officials.

#### Camping

The campsite is open and free of charge. The campsite has toilet and chemical waste facilities but no showers will be available. Enhanced cleaning of the toilets has been put in place, in line with government guidance.

#### **Event Specific FAQ's**

Each race meeting page on our website has an **FAQ** and **Facilities** section which will include event-specific information. including what to do if you have booked tickets for an event that's been cancelled or postponed due to COVID-19.

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### SUMMARY

This summary explains the new procedures and safety measures we have put in place to protect our guests and colleagues and ensure Thruxton is COVID-secure.

#### **BEFORE ARRIVAL**

- All tickets must be purchased in advance to guarantee entry
- Ticket holders are advised to check our website and social media pages for the latest information before leaving home
- Visitors must not attend if they are displaying any symptoms associated with COVID-19 or are required to self-isolate

#### **ON ARRIVAL**

• Additional signage is in place to reinforce social distancing measures, highlight one-way systems and hand sanitiser locations

- Advance-only tickets sale will minimise queues
- Hand sanitiser will be available at building entrances for visitors use
- Personal Protective Equipment (PPE) will be available for all members of staff

#### MAINTAINING SOCIAL DISTANCING AND VISITOR SAFETY

- Tickets are limited for each race meeting
- Thruxton has large areas of open spectator banking, allowing guests to easily space themselves out and adhere to social distancing guidelines
- There is prominent social distancing signage around the venue
- Public access to all working areas (e.g. paddocks, pit lanes and garages) is prohibited until further notice
- Walkways and building entrances and exits may be one-way or closed where social distancing is not possible
- Some facilities may not be open at every race meeting

#### **RESTAURANTS AND FOOD**

#### Thruxton Centre (competitors and officials only)

- We are offering a takeaway service, which can also be pre-ordered to help reduce queuing times, in addition to a wider menu in the restaurant
- Food and drink will predominantly be served in disposable containers with plenty of bins available
- Signage will reinforce social distancing within queues
- New hygiene screens have been installed at service counters
- Cutlery and condiments will be given to visitors with their meal on request, rather than left in open areas
- Payments will need to be 'contactless' (where possible)
- All members of catering staff will be wearing appropriate PPE

#### **Food Outlets**

• Concessions will be open around the trade site and spectator banks

#### TOILETS

- Enhanced cleaning procedures and disinfecting of high-frequency touchpoints such as doors, taps and flush handles
- Hand sanitising stations are available in the key entrance and exit points
- Signage and floor markers will be in place to enable social distancing in queues
- Should the toilets become busy, we'll operate a 'one out, one in' system. Please look for signage for information
- All visitors are asked to uphold the highest possible hygiene standards which is supported by signage in key areas

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