

CUSTOMER INFORMATION

Driving Experience Bookings



We are looking forward to welcoming you to Thruxton Motorsport Centre.

A robust plan has been completed including a COVID-19 risk assessment and additional measures have been put in place to ensure the safety of our guests and colleagues while at Thruxton.

KEY INFORMATION

- We have carried out a COVID-19 risk assessment
- We have additional cleaning, handwashing, hand sanitising and hygiene procedures in place
- We have taken all reasonable steps to ensure government guidance on social distancing is maintained
- All vehicles will be sanitised after each customer drive

We will be taking extensive measures to ensure the health and wellbeing of our guests and colleagues throughout the venue by implementing strict social distancing when moving around the venue or inside the buildings, and other preventative measures in our facilities to ensure we can operate safely. This includes clear signage and enhanced cleaning procedures.

In addition to this, we have sourced and invested in hand sanitiser stations, anti-viral surface cleaning products and protective safety screens where appropriate.

We do however rely heavily on the cooperation of our visitors to comply with the latest government guidance and best practice to ensure a safe venue for all. In line with Government guidance, if you are displaying any symptoms whatsoever (new/persistent/continuous cough, fever and loss or change to your sense of smell/taste) you should not attend Thruxton under any circumstances.

ALL GUESTS MUST COMPLETE OUR ONLINE REGISTRATION PROCESS

VISIT: REGISTER.THRUXTONRACING.CO.UK

You'll need your booking reference number to log in. Please confirm your details, tell us who you're bringing with you and confirm you've read our **Terms and Conditions** and this **Customer Information Sheet**.

NOTES FOR GUESTS

Please watch our pre-event video here: <https://youtu.be/rnvfQcwXUCs>

At the start of the day before any guests arrive, all public area surfaces and all vehicles in use will be wiped down with an approved antibacterial/antiviral odourless cleaner.

This procedure will be repeated for every vehicle between each customer drive.

On arrival, all guests must park in the customer car park as marked on the paddock map below. Please allow plenty of space between vehicles to allow other guests enough space.

All guests must wash or sanitise their hands and fit a face mask before entering any building at Thruxton.

GUESTS, REFRESHMENTS AND VIEWING AREAS

Guests are welcome free of charge, however, entry to the various buildings will be limited so they should attend expecting to be outside for the majority of your visit. There are plenty of viewing areas of the circuit and cars.

THE RESTAURANT WILL BE OPEN FOR TAKEAWAY FOOD AND DRINK, HOWEVER, THIS WILL NEED TO BE TAKEN OUTSIDE TO CONSUME

Arrival

On arrival at Thruxton, follow the signs to the car park, located next to the Thruxton Centre. There is plenty of space for you to park your car. Please keep a larger than normal gap to the next vehicle.

There are a number of large signs reminding you to follow current social distancing guidance. You will see many more during your visit or signs indicating a one-way system. Please help us maintain both elements whilst you are at Thruxton.

Once parked, please make your way into the Thruxton Centre to collect your paperwork, only the person participating is allowed to enter the building, except for Junior drivers who can bring a parent/guardian in with them.

Please wear a face mask and sanitise your hands before entering any building at Thruxton.

BRIEFING

Once you've collected your paperwork, you will be given instructions on where to wait before your briefing starts. We will call drivers to the briefing room at your start time.

The driver briefing is for drivers only, we have ensured that you'll be able to socially distance whilst this is taking place.

DRIVING

All of our instructors will be wearing face masks when in a car. They will also sanitise their hands immediately before and after getting in and out of a car.

We ask that all participants do the same - please ensure you bring a face mask with you.

The cars you drive will have their touchpoints sanitised between each drive.

We do not wear helmets in the saloon, sports or supercars. If you are driving a single-seat racing car we will give you a helmet that has been sanitised. We will offer you a clean laundered balaclava and a pair of gloves.

You will be asked to sanitise your hands before putting on any of this equipment.

We have a 'Hygiene Pack' which includes a balaclava and gloves. These are available to purchase in the Thruxton Centre for £3 and are collected in the pitlane before you drive the racing car.

PROFESSIONAL PHOTOGRAPHY & IN-CAR VIDEOS

We have professional photographers out on track and in the pitlane to capture your driving experience, we also have in-car cameras in the majority of our cars to record your drive.

Our photo and video sales team will be based in the pit garages where you can collect your photos.

Videos are emailed directly to you at the end of the day.

Paddock Plan



CONTACT US

Telephone: 01264 882222

Email: info@thruxtonracing.co.uk

Address: Thruxton Race Circuit, Andover, Hampshire, SP11 8PN